



WESTBOUND PERSONAL EFFECTS SHIPMENT

Rates (As of January 3, 2010 - subject to change)

Ocean charges into Hawaii from all 4 West Coast ports will be charged at \$5.70 per cubic foot with a minimum ocean charge of \$290.00. This minimum pays for approximately 49 cubic feet of freight. The above rate applies to non-hazardous cargo only. Additional hazardous ocean charges equal to 50% of the ocean rate will be assessed on cargo of a hazardous nature.

Terminal handling charge will be charged \$0.77 per cubic foot.

Wharfage will be charged at \$0.24 per cubic foot on Oahu and \$0.25 per cubic foot on outer islands.

Clean truck fee will be charged \$0.05 per cubic foot.

Hawaii's invasive species fee will be charged \$0.50 per every thousand pound.

Will call rates apply at a rate of approximately \$0.54 per cubic foot with a minimum charge of approximately \$41.69 (will call rates will vary based on destination island).

Fuel Surcharge 24% of ocean (subject to change without notification)

Pickup and delivery rates vary depending on the location and the size of the shipment. Minimum charges apply for both. Please verify these rates with your local DHX - Dependable Hawaiian Express office. The following additional delivery charges may be assessed:

- Pallet charge - is applied when freight needs to be secured to a pallet.
- Inside charges - charged when freight is required to be moved in excess of 25 feet from our equipment.
- Residential charge - required when we deliver/pickup in a residential area.
- Labor charge - required when two or more individuals are necessary to move a heavy crate or box.
- Hazardous delivery fee - depending on the nature of the hazardous cargo an additional charge will be assessed for the handling of hazardous materials.
- Uncrate/refuse removal - if uncrating/refuse removal is requested, a minimum charge of \$150 applies.

Service Restrictions

Services to Seattle and Portland include rates charged on your DHX - Dependable Hawaiian Express bill to move the shipment to our Seattle or Portland terminals. Any "beyond" charges should be negotiated directly with the facility management and paid at that time.

Payment Procedure

Freight charges must be paid prior to shipping at the time the freight is delivered to/or picked up by us. Charges must be paid with cash, cashier check, American Express, Visa, or Mastercard. NO PERSONAL CHECKS WILL BE ACCEPTED.

Shipment Procedure

- All goods must be packed in sturdy boxes or wrapping.
- Each box or article must be labeled with an address and return address. Additionally, each box must be numbered.
- Complete a DHX - Dependable Hawaiian Express bill of lading. Include your name, address, phone number, consignee's phone number, piece count and approximate weight.
- Call our local office or agent to determine when your freight can be delivered to or picked up by us.
- The freight will be measured at our dock and you will come to our office to pay the charges.
- When tendering freight, we must receive a listing in a sealed envelope of the contents of each box (by box as numbered) and contents approximate cost.

Release Value

A release of \$.10 (ten cents) per pound will apply. You will need to sign a release value statement prior to your freight sailing. You may be able to purchase additional marine insurance from a broker. Note: Unless professionally packed, most insurance companies will not sell you marine insurance.

Advice

- Pack well, mark cartons fragile where applicable. Do not list contents on cartons.
- Hawaiian storage charges start 48 hours after the shipment is available.
- Be sure to provide us with a destination phone number so we can contact you.
- To determine cubic feet, multiply length by height by width (all in inches) and divide by 1728. For example, a crate 1 foot by 3 feet by 10 feet is 30 cubic feet (12 x 36 x 120 \ 1728).

- If you have anything of significant value (art work, antiques, etc.), have it crated professionally and insure it if possible.

Our company does not provide household goods / personal effects packaging service. Please consult a professional moving or packaging service for advice on how to pack your goods. Once packaged, call DHX - Dependable Hawaiian Express to transport your goods. Our professional transportation service will ensure that you receive the highest quality of service in the industry.

For further information, please contact our Corporate Customer Service at (800) 488-4888, Ext. 2020.

I have read the above information and am familiar with the contents herein:

Print Name

Signature

Date