

EASTBOUND PERSONAL EFFECTS SHIPMENT (Hawaii)

Rates (As of January 3, 2010 - subject to change)

If shipping from the Outer Islands (Maui, Kauai or Big Island), the following rates apply, in addition to the standard ocean rates from Honolulu into Los Angeles:

From our Maui terminal, add \$1.25 per cubic foot or a minimum \$38.89 for drayage (the greater amount).

From Kona, Hilo & Kauai terminals, additional charges apply

Ocean charges *into Los Angeles and Oakland from Honolulu* will be charged at \$4.31 per cubic foot plus wharfage. A \$390.30 minimum pays for approximately 86 cubic feet of freight. The ocean charge applies to non-hazardous cargo only. Additional ocean charges, equal to 50% of the ocean rate, will be assessed on hazardous cargo.

A terminal handling charge will be charged at \$0.44 per cubic foot.

Wharfage will be charged at \$0.24 per cubic foot.

Clean truck fee will be charged \$0.05 per cubic foot.

Will call rates in Los Angeles and Oakland will be \$0.54 per cubic foot with a minimum charge of \$41.69.

Current Fuel Surcharges apply to the ocean rate of 24% (subject to change without notification).

Pickup and delivery rates vary depending on the location and the size of the shipment. Minimum charges apply for both. Please verify these rates with your local DHX - Dependable Hawaiian Express office. The following *additional delivery charges* may be assessed:

- *Pallet charge* is applied when freight needs to be secured to a pallet.
- *Inside charge* is made when freight is required to be moved in excess of 25 feet from our equipment.
- *Residential charge* is required when we deliver or pickup in a residential area.
- *Labor charge* is required when two or more individuals are necessary to move a heavy crate or box.

- *Hazardous delivery fee* will be charged additionally for the handling of hazardous materials. The actual rate depends on the nature of the hazardous cargo.

Service Restrictions

Services to Seattle and Portland include rates charged on your DHX - Dependable Hawaiian Express bill to move the shipment to our Seattle or Portland terminals. Any "beyond" charges should be negotiated directly with the facility management and paid at that time.

Payment Procedure

Freight charges must be paid prior to shipping when the freight is delivered to/or picked up by us. Charges must be paid with cash, cashier's check, American Express, Visa, or MasterCard. PERSONAL CHECKS ARE NOT ACCEPTED.

Shipment Procedure

- All goods must be packed in sturdy boxes or wrapping.
- Each box or article must be labeled with an address and return address. Additionally, each box must be numbered.
- A DHX - Dependable Hawaiian Express bill of lading must be completed. Be sure to include your name, address, phone number, consignee's phone number, piece count and approximate weight.
- Call our local office or agent to determine when your freight can be delivered to or picked-up by us.
- After the freight is measured at our dock, you should come to our office for payment, or call and arrange payment. The shipment will not move until payment is received and verified.
- When tendering freight, we must receive itemized list of each box contents (by box as numbered) and contents approximate cost in a sealed envelope.

Release Value

A release of \$.10 (ten cents) per pound will apply. You will need to sign a release value statement prior to your freight sailing. You may be able to purchase additional marine insurance from a broker. Note: Unless professionally packed, most insurance companies will not sell you marine insurance.

Advice

- Pack carefully and mark cartons "fragile" as needed. Do not list contents on cartons.
- Mainland storage charges start 48 hours after the shipment is available.

- Be sure to provide us with a destination phone number so we can contact you.
- Call for exact sailing dates and receiving deadlines at 800.488.4888 or 310.537.2000.
- To determine cubic feet of your freight, multiply length by height by width (all in inches) and divide by 1728. For example, a crate 1 foot by 3 feet by 10 feet is 30 cubic feet (12 x 36 x 120 / 1728).
- If you are shipping any item with significant value (artwork, antiques, etc.), be sure to have it crated professionally and insure it if possible.
- Our company does not provide household goods / personal effects packaging service. Please consult a professional moving or packaging service for advice on how to pack your goods. Once packaged, call DHX - Dependable Hawaiian Express to transport your goods. Our professional transportation service will ensure that you receive the highest quality of service in the industry.

Hawaii to U.S. Mainland Less-than-Containerload Shipments

Shipping from an Outer Island to the U.S. Mainland will require the freight to transition into Honolulu for consolidation with other shipments into a single container. The transition time will vary from two to four days, depending on the origin island and barge connections. The sailing time frame from Honolulu to Los Angeles is 11 days. Shipments destined for Northern California to Seattle are routed via truck and additional service days will apply. For further information regarding transit times, please contact our Corporate Customer Service at (800) 488-4888, Ext. 2020.

I have read the above information and am familiar with the contents herein:

Print Name

Signature

Date